



Norfolk Community Advice Network

NCLS is a proud member of NCAN - the Norfolk-wide partnership of advice and community experts providing free, impartial and quality assured advice and assistance. For more information visit www.ncan.co.uk.

Feedback From Our Clients

'I am very satisfied with the clear and precise advice given me which clearly showed me the path I should take. Thank you very much NCLS. I will recommend NCLS to anyone anytime.'

Free Legal Advice Client

'I was guided along a stressful path with kindness and empathy. I am grateful for the service NCLS offers with its expert and experienced staff.'

Welfare Rights Client

'I am very grateful for all the support I have received so far. The immigration system is complex and the NCLS made it possible to make an application without becoming too overwhelming. A necessary and vital service for all those wanting help and support.'

Immigration Client

'Thank you so much for your kindness and help, explaining everything clearly and giving me enough time to explain the problem.'

Debt Client

'I can't thank you enough for the support and advice she's given me. Above everything, she's given me the confidence that I am doing what is right for my son.'

Family Court Support Client

How you can support NCLS

Our work is funded by grants, fundraising and the generosity of individuals and organisations without which we would not be able to do the work we do.

If you would like to support NCLS you can do so in the following ways:

Make a donation

Donations can be made by cheque sent to our office or online via:

<https://cafdonate.cafonline.org/17536#!/DonationDetails>

Follow us on Social Media

Twitter: [@NCLawService](https://twitter.com/NCLawService)

Facebook: www.facebook.com/NorfolkCLS

Norfolk Community Law Service
14 Prince of Wales Road
Norwich
NR1 1LB



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NORFOLK COMMUNITY LAW SERVICE

We are a registered charity providing a range of free, independent, confidential legal services including:

Legal Advice on Employment, Family and General matters

Debt Advice

Welfare Benefits Advice and Representation

Legal Advice for Victims of Domestic Abuse

Immigration Advice

Family Court Support Service

Discrimination Advice

Visit our website: www.ncls.co.uk

**OUR SERVICES ARE FREE,
INDEPENDENT, CONFIDENTIAL
AND INCLUDE:**

Free Legal Advice

- Legal advice from solicitors and barristers who generously give their time for free.
- We offer advice on **general (civil law), employment** and **family** matters.
- The appointments are 15 minutes long and are aimed at providing initial advice
- The appointments must be pre-booked and are carried out over the telephone

BOOKING AN APPOINTMENT

Online

The easiest way to provide us with your information is by filling in one of our 'Factfinding' forms online, these can be accessed by **scanning the QR codes** below or by visiting www.ncls.co.uk/free-legal-advice-service. Once we have your information we will email or call you to discuss arranging an appointment. Please be aware that filling in a form does not guarantee that you will get an appointment, but it will help us to assess if your issue is something we can advise on. We will let you know if we can't help.

Employment Factfinding



Family Factfinding



General Factfinding



Telephone

You can call us on **01603 496623** to discuss booking an appointment. If we don't answer, leave a message and we will ring you back. If you do leave a message please provide the following details:

- Your full name
- Your telephone number
- Whether it is ok for us to leave a message
- A brief summary of what you would like help with

WhatsApp or Email

You can send us a message on WhatsApp, the number is **07900 153753**, or email us at info@ncls.co.uk. In the message please provide us the information in the 'Telephone' section above as we will need to give you a call to discuss your issue.

Discrimination

Provided by Suffolk Law Centre. For a referral call us on **01603 496623** or email info@ncls.co.uk

Debt

Advice and assistance for anyone worried about money they owe.

Contact the Debt team directly by calling **01603 851246** or emailing debt@ncls.co.uk

Legal Advice for Victims of Domestic Abuse

Specialist advice appointments with a solicitor.

Call **01603 496623** or email info@ncls.co.uk

Immigration

Advice and help with Home Office Applications.

Advice and representation for right to reside and welfare benefit appeals.

Contact the Immigration team by calling **01603 851247** or emailing immigration@ncls.co.uk

Welfare Rights

Advice and representation for welfare benefit appeals.

Contact the Welfare Rights team by calling **01603 851248** or emailing wrars@ncls.co.uk

Family Court Support Service

Support for people going to court about child contact arrangements.

Contact the Family Court Support team by calling **01603 851249** or emailing family@ncls.co.uk

Interpreters for all our services are available by arrangement.